



Product Bulletin

Vidyo™ Update Regarding Windows® 10, Internet Explorer® 11, and Microsoft® Edge Support

Dear Customer,

This Product Bulletin contains important information regarding your Vidyo solution in the context of the release of Windows 10, pre-loaded with both Internet Explorer 11 and Microsoft Edge web browsers:

- Vidyo endpoints have been successfully tested with Windows 10 and Internet Explorer 11
 - The latest GA and Anchor releases for VidyoDesktop™, the Vidyo Buddy for Microsoft Lync®, the Vidyo Extension for Microsoft Outlook®, and the Vidyo Extension for Google Chrome™ have been successfully tested for supporting Windows 10.
 - The latest GA and Anchor releases of VidyoWeb™ have been successfully tested for supporting Windows 10 and Internet Explorer 11.
- Clickable Vidyo room links are not yet supported with the Microsoft Edge browser
 - The Edge browser has removed the mechanisms that Vidyo uses for processing clickable links, and Vidyo is diligently working on new solutions. In the meantime, Vidyo plans to release a VidyoPortal™ .vidyo which prompts users who have Edge as their default browser to use Internet Explorer rather than Edge when clicking a room link. Updates will be provided via additional Product Bulletins.

Contacting Customer Support

If you need assistance or have additional questions, please feel free to do one of the following:

- **Vidyo Resellers and End Users with "Plus" coverage:** Please contact the Vidyo Customer Service Team at support@vidyo.com.
- **Vidyo End Users without "Plus" coverage:** Please contact your authorized Vidyo Reseller.

Sincerely,

The Vidyo Product Team

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