



Product Bulletin

New Product Announcement: VidyoOne+™ End of Life Announcement: VidyoOne™

Dear Customer,

Vidyo is pleased to announce the General Availability of VidyoOne+, which is the successor to VidyoOne. VidyoOne's End of Life is also being announced today:

Product	Part Number for VidyoOne	End of Sale	End of Software Maintenance	End of Support	Succeeding Product (and Part Number)
VidyoOne	PKG-VIDYO-ONE-UHD-10-VL and PKG-VIDYO-ONE-10-VL	Nov-3-2015	Nov-3-2018	Nov-3-2020	VidyoOne+ (Part Number: PKG-VIDYO-ONE-PLUS-UHD)

The VidyoOne+ package delivers enterprise-class VidyoConferencing in a single bundled solution. Designed to get you and your team collaborating rapidly, it comes with the Vidyo infrastructure and client software needed to connect people from mobile, desktop, and room systems including third party systems. Deployed as virtual machines, VidyoOne+ can be easily managed within your existing virtual environment. VidyoOne+ comes with support for up to 10 concurrent connections and can be upgraded to 20 as your needs increase. VidyoOne+ delivers the uncompromised performance and exceptional user experience that only Vidyo technology can deliver, with support for up to 4K video and content, security through encryption, built-in firewall and NAT traversal, and interoperability with H.323 and SIP.

VidyoOne and VidyoOne+ Product Comparison

	VidyoOne	VidyoOne+
Bundled products	VidyoPortal™, VidyoRouter™, and VidyoDesktop™	VidyoPortal VE, VidyoRouter VE 25, VidyoGateway VE, VidyoDesktop, VidyoMobile™, VidyoSlate™, and VidyoWeb™
Obsolescence protection	No (because all included servers are physical)	Yes (because all included servers are Virtual Editions)
Interoperability with H.323 and SIP video and voice-only endpoints	Optional (VidyoGateway)	Included (VidyoGateway VE)
Concurrent support for secured VidyoConferencing and VidyoProxy	No	Yes
Video and content resolution	Up to HD	Up to 4K
Number of credentialed users	100	10,000

Reference Files

- For more information about VidyoOne+, refer to the [VidyoOne+ Datasheet](#).
- For more information about Vidyo's End of Life policy, refer to the [Vidyo Product End of Life \(EOL\) Policy](#).
- The [Vidyo End of Life Process Announcement for VidyoOne](#) will be posted permanently on the Vidyo website at <http://www.vidyo.com/services-support/technical-support/product-lifecycle/>.

How This Announcement Impacts Your Deployment

If your deployment includes products affected by this announcement, immediate action is not necessary: Vidyo will make software updates and technical support available per the table above.

As always, Vidyo is happy to help you migrate to a currently shipping product at any time. To learn more, please contact your Vidyo sales representative.

Contacting Customer Support

If you need assistance or have additional questions, please feel free to do one of the following:

- **Vidyo Resellers and End Users with "Plus" coverage:** Please contact the

Vidyo Customer Service Team at support@vidyo.com.

- **Vidyo End Users without "Plus" coverage:** Please contact your authorized Vidyo Reseller.

Sincerely,

The Vidyo Product Team

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