



Product Bulletin

General Availability: Vidyo™ Server Security Update 7

Dear Customer,

Vidyo is pleased to announce the General Availability of Vidyo Server Security Update 7.

Before upgrading to Security Update 7, please review the Important Notices section of the Technical Note (available in the Reference File link below). In particular, please note that in accordance with the *Vidyo End of Life Process Announcement for Vidyo Server Components Based on ASUS and Supermicro Platforms*, these platforms are no longer under software maintenance. Therefore, if you have these platforms, upgrading to Security Update 7 will be blocked.

Vidyo Security Update 7 provides existing Vidyo servers (VidyoPortals™, VidyoRouters™, VidyoGateways™, and VidyoReplays™) with the latest packages and package configurations for addressing most known current vulnerabilities (CVEs) as noted in common OS and package security bulletins.

Please refer to the Technical Note referenced below for details regarding Security Update 7.

Reference File

- [Security_Update7_Tech_Note-A](#)

Contacting Customer Support

Customers with support contracts in good standing can download new software, release

notes, and documentation from the Vidyo Support Center portal at support.vidyo.com. If your contract has expired, please contact your authorized Vidyo sales representative for renewal.

If you need assistance with the resources or have additional questions, please feel free to do one of the following:

- **Vidyo Resellers and End Users with "Plus" coverage:** Please contact the Vidyo Customer Service Team at support@vidyo.com.
- **Vidyo End Users without "Plus" coverage:** Please contact your authorized Vidyo Reseller.

Sincerely,

The Vidyo Product Team

The contents of this Product Bulletin do not in any way modify the terms of the agreement(s) under which this product is provided.