



Product Bulletin

General Availability and Anchor Release: VidyoGateway™ Version 3.2.4 (52)

Dear Customer,

Vidyo is pleased to announce the General Availability of VidyoGateway version 3.2.4 (52).

Before upgrading to VidyoGateway version 3.2.4, please review the Important Notices section of the Release Notes (available from the Reference File link below). In particular, please note that in accordance with the *Vidyo End of Life Process Announcement for Vidyo Server Components Based on ASUS and Supermicro Platforms*, these platforms are no longer under software maintenance. Therefore, if you have these platforms, upgrading to VidyoGateway version 3.2.4 will be blocked.

The following list highlights what's new in this release:

Security Enhancement

- Adds support for Remote Authentication Dial In User Service (RADIUS), providing the ability to configure RADIUS authentication for System Console accounts used to authenticate the System Console, SSH, and Web Administration pages.

Call Notification API Enhancement

- Adds a new field, clusterIP, to the information sent by the VidyoGateway to the external application. The clusterIP indicates at which cluster the incoming call landed, thereby helping to determine how to best route the call.

Fixed Issues

- Fixes a number of issues for improved stability and usability.

In accordance with the Vidyo [Software Maintenance Policy](#), Vidyo is also pleased to announce Version 3.2.4 as the current Head of the VidyoGateway Version 3.2.x Anchor. Anchor Releases for Vidyo endpoints and servers are marked in green on the Vidyo Compatibility Matrix. To view this document, click [Compatibility Matrix](#), log in to your account on the Vidyo Support Center, and refer to the Software Compatibility Matrix.

Please refer to the Release Notes referenced below for additional details regarding this release.

Reference File

- [VidyoGateway_ReleaseNotes_3.2.4.52.pdf](#)

Contacting Customer Support

Customers with support contracts in good standing can download new software, release notes, and documentation from the Vidyo Support Center portal at support.vidyo.com. If your contract has expired, please contact your authorized Vidyo sales representative for renewal.

If you need assistance with the resources or have additional questions, please feel free to do one of the following:

- **Vidyo Resellers and End Users with "Plus" coverage:** Please contact the Vidyo Customer Service Team at support@vidyo.com.
- **Vidyo End Users without "Plus" coverage:** Please contact your authorized Vidyo Reseller.

Sincerely,

The Vidyo Product Team