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Product Bulletin

Introducing the New VidyoRoom™ HD-230B Model

Dear Customer,

Vidyo is currently shipping a new model of VidyoRoom called the HD-230B. The previous VidyoRoom HD-230 model is now being referred to as the HD-230A. The only difference between these two models is a slight variation in the hardware; there is no difference in the capabilities, the connectors, nor the form factor.

If your organization uses the VidyoRoom HD-230, no immediate action is required. However, because of the difference in the hardware, Vidyo will now provide two separate images for the HD-230: one for the HD-230A model and one for the HD-230B model.

Starting with the release of VidyoRoom version 3.3.10, Vidyo will display which HD-230 model is being used on the On-Screen UI and on the About tab of the Admin UI. Although VidyoRoom automatically prevents you from inadvertently uploading the incorrect image, Vidyo recommends that you check which model you have before applying a new image. In addition, Vidyo recommends that you upgrade to the latest image for your HD-230 as soon as VidyoRoom version 3.3.10 is released.

Contacting Customer Support

If you need assistance with the resources or have additional questions, please feel free to do one of the following:

- **Vidyo Resellers and End Users with "Plus" coverage:** Please contact the Vidyo Customer Service Team at support@vidyo.com.
- **Vidyo End Users without "Plus" coverage:** Please contact your authorized

Vidyo Reseller.

Sincerely,

The Vidyo Product Team

Tel: (866)-99-Vidyo (998-4396) #3, +1-(201) 289-8597 #3

Email: support@vidyo.com

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