



# Product Bulletin

## End of Life Announcement: VidyoRoom™ HD-100 Revision D

Dear Customer,

Vidyo announces the End of Life of the VidyoRoom™ HD-100 Revision D (part numbers DEV-RM-HD100-D9020-SA and DEV-RM-HD100-D9020-NTPM-SA). The succeeding product for the HD-100 Revision D model will be announced in a separate Product Bulletin that will be published in the near future.

### End of Sale and Last Time Buy

Product	Part Numbers	Last Time Buy	End of Sale	End of Software Maintenance	End of Support
VidyoRoom HD-100 Revision D	DEV-RM-HD100-D9020-SA DEV-RM-HD100-D9020-NTPM-SA	Feb-14-2016	Apr-15-2016	Apr-15-2019	Apr-15-2021

For more information about Vidyo's product lifecycles, refer to <http://www.vidyo.com/services-support/technical-support/product-lifecycle>. This page includes a link to the *Vidyo Product End of Life (EOL) Policy* document as well as links to other EOL and EOS announcements.

## How This Announcement Impacts Your Deployment

If your deployment includes components affected by this announcement, immediate action is not necessary. Vidyo will make available software updates and technical support per the table above. Please note, however, that future features may require computing capabilities that exceed those of your hardware, and will therefore not be available for that hardware. As always, Vidyo is happy to help you migrate to a currently shipping product at any time.

Please note that the rules for the Last Time Buy include the following:

- Vidyo will continue to accept purchase orders for the VidyoRoom HD-100 Revision D until April 15, 2016. However, if you wish to secure your order, please make sure to place it prior to the Last Time Buy date (February 14, 2016). After the Last Time Buy date, Vidyo will continue to accept purchase orders through the End of Sale date, but these orders may be subject to availability of inventory.
- The lead time to fulfill these orders may be longer than Vidyo's normal delivery lead time.
- These orders are non-returnable and not able to be cancelled.

## Contacting Customer Support

If you need assistance or have additional questions, please feel free to do one of the following:

- **Vidyo Resellers and End Users with "Plus" coverage:** Please contact the Vidyo Customer Service Team at [support@vidyo.com](mailto:support@vidyo.com).
- **Vidyo End Users without "Plus" coverage:** Please contact your authorized Vidyo Reseller.

Sincerely,

The Vidyo Product Team

Tel: (866)-99-Vidyo (998-4396) #3, +1-(201) 289-8597 #3

Email: [support@vidyo.com](mailto:support@vidyo.com)

*The contents of this Product Bulletin do not in any way modify the terms of the agreement(s) under which this product is provided.*